

**SOLUTION BRIEF**

# Set Up Your IT System for Success

5 steps to help IT plan, launch, and maintain a seamless new system integration

Keeping up with the latest technology is vital for businesses to improve operational efficiency, data security, and stay competitive.

Integrating that technology, however, isn't always a quick, simple, and straightforward process.

Whether your enterprise is migrating to Microsoft Windows 11 or launching another large-scale upgrade, managing a new IT system can be complex and time-consuming, requiring meticulous planning and execution. But with the right data and approach, it's possible to streamline the process, control costs, and achieve successful results faster.

## Transformation Challenges

Low IT visibility can significantly complicate the process of migrating and managing a new IT system. Without a clear view of an organization's existing infrastructure and end users' needs, IT teams are often forced to rely on guesswork that leads to miscalculating resources, inflated costs, and unforeseen technical glitches. Blind spots can also hide compatibility issues or integration hiccups that disrupt business operations, cause downtime, and negatively impact digital employee experience (DEX).

That's why having a wide depth, breadth, and history of endpoint data available is essential for predicting the demands of a new system, and planning and managing a successful integration.



## 5 Steps to Successfully Manage a New IT System

With a rich repository of data — including metrics on device and app performance, networks, and resource usage — IT teams have a complete view of digital environments and can take a more strategic approach to rollouts in five steps:

### 1. ASSESS THE IT ESTATE:

Gain a full understanding of the hardware, software, and user experience to enable seamless, cost-effective change management. Collect real-time and historical data to spot hidden issues and apply smart fixes before they become significant problems.

### 2. RIGHT-SIZE MIGRATIONS AND LICENSES:

Avoid overspending by using data to accurately size software licenses and migrations based on user resource consumption, work requirements, and work styles. This helps reduce upfront costs as well as future IT maintenance expenses.

### 3. INVOLVE PROACTIVE IT CAPABILITIES:

Leverage data to detect faults and disruptions before they become widespread and cause downtime during rollouts. Activating artificial intelligence-driven analysis and out-of-the-box automations allows IT teams to predict and avoid potential problems before they affect end users.

### 4. KEEP AN EYE ON THE EMPLOYEE EXPERIENCE:

Measure digital health and productivity scores through executive-level dashboards and other dynamic analytics to assess the impact of changes in the software infrastructure. Through this step, IT leaders can pinpoint problem areas and determine where to allocate resources effectively.

### 5. BENCHMARK OUTCOMES BY INDUSTRY:

Compare key performance indicators such as digital health scores, trends, and productivity with industry benchmarks. This provides insights into whether the migration was successful and helps to refine future project planning.



Planning a new IT system migration? Get started now.



### About Lakeside

Lakeside Software is how organizations with large, complex IT environments can finally get visibility across their entire digital estate and see how to do more with less. For far too long, IT teams have struggled to see what's going on in their dark estate – where costly inefficiencies, poor employee experiences, and unresolved problems hide. Only Lakeside lets you give everyone a better view, so they can see the hidden issues, see the smartest fixes, and see the biggest savings. That's why so many of the world's leading global brands rely on Lakeside. And it's how our customers see an average ROI of more than 250%. Lakeside. Give everyone a better view.™